



Medical Care Coordination for People with HIV

What Is Medical Care Coordination (MCC)?

Medical Care Coordination (MCC) is a program that helps people living with HIV (PLWH) improve their health status, receive, and stay in care, and take their HIV medications. MCC services connect you with a team that works together with your HIV medical provider (e.g., doctor) to help you improve your quality of life and achieve your full health potential. The MCC team is made up of a Medical Care Manager, Patient Care Manager, Case Worker, and Retention Outreach Specialist.

What are the goals of the MCC program?

- Help you access the HIV care services you may need and stay in HIV care;
- Provide education and support you in taking your HIV medication in order to reach and keep a low HIV viral load;
- Connect you to any needed mental health, substance use, housing support, and other supportive services; and
- Help you prevent transmission of HIV and sexually transmitted infections (STIs) to partners through education and counseling (if needed).

What services can I access through the MCC program?

The MCC program offers a variety of services including case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.

How do I access these services?

You can access MCC services by contacting any of the providers listed on the next page. You can also be referred to the MCC program through your HIV doctor or another social service provider. If you are not already receiving services at one of the providers above, you may need to confirm that you are eligible for the Ryan White Program and may be asked to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. MCC services are for anyone with HIV regardless of insurance and immigration status and are likely free of charge.

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Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nicole Sanchez Erika Portillo	(213) 589-4607 (323) 376-6367	Nicole.Sanchez@ahf.org Erika.Portillo@ahf.org
AltaMed Health Services	Derek McKernan	(323) 869-5432	DMcKernan@altamed.org
APLA Health & Wellness Center	Scott Blackburn	(213) 201-1422	sblackburn@aplahealth.org
Children's Hospital Los Angeles	Miguel Martinez	(323) 361-3908	mimartinez@chla.usc.edu
El Proyecto del Barrio	Christian Orellano	(818) 830-8630	corellano@elproyecto.us
JWCH Institute	James Cook	(626) 744-6140	jcook@jwch.org
Long Beach Department of Health and Human Services	Marina Ohlson-Smorick Iris Gibbs	(562) 570-4329 (562) 570-4544	marina.ohlson-smorick@longbeach.gov iris.gibbs@longbeach.gov
Los Angeles LGBT Center	MCC Direct Line	(323) 993-7414	MCC_Programs@lalgbtcenter.org
Men's Health Foundation	Caitlin Dolan	(310) 550-1010	caitlin.dolan@menshealthfound.org
Northeast Valley Healthcare Corporation	Natasha Bojorquez	(818) 988-6335 x50752	natashabojoquez@nevhc.org
St. John's Community Health	Xavier Laporte-Sanchez	(323) 541-1600	xlaporte@sjch.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
T.H.E. Clinic	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
Tarzana Treatment Center	Olivia Lawlor Danielle Barron	(661) 729-9000 x4366 (818) 342-5897 x2203	olawlor@Tarzanatc.org dbarron@Tarzanatc.org
Venice Family Clinic	Arron Barba	(310) 664-7611	abarba@mednet.ucla.edu
Via Care Community Health Center	Lorenza Valdivias	(323) 268-9191	lvaldivias@viacare.org

